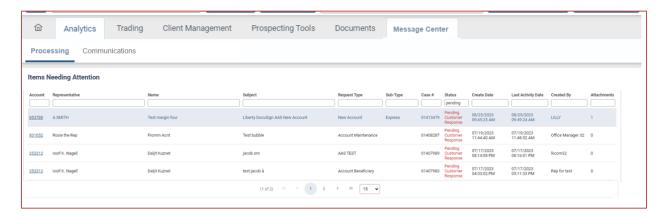


## Upcoming Liberty Message Center Enhancements

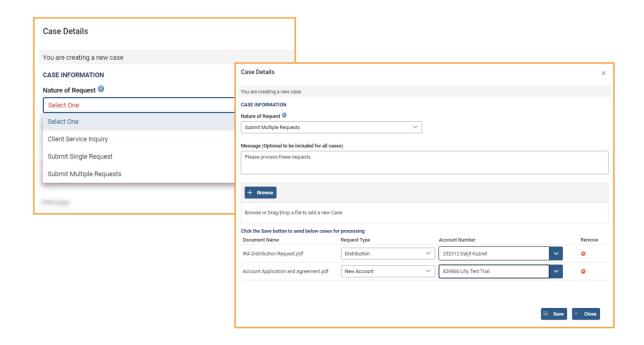
## Releasing November 2023

Due to your valuable feedback, we will release some exciting enhancements to the Message Center later this month!

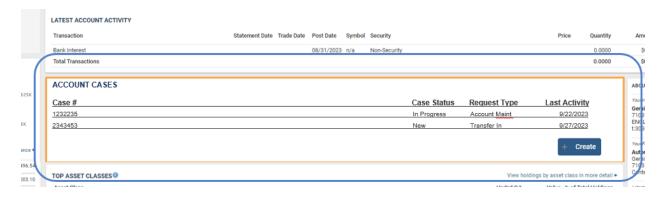
Message Center will have its own tab in Liberty to bring more attention to the requests from your firm, as well as sorting the items needing attention first.



In addition, we are also streamlining how you can submit requests via the Message Center, allowing users to submit an inquiry/message to their Client Service Advocate, submit one request or submit multiple requests.



Finally, to further make case creation on an account easier, we will have a new tile on the Account Overview page that summarizes open and in progress cases. This feature also allows for users to create a case for that account without having to navigate to the Message Center.



Additional details and user guides will be provided in the coming weeks. If you have any questions, please reach out to your Client Service Advocate for more information.

## Investment Products: Not FDIC Insured - No Bank Guarantee - May Lose Value.

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