Continued Liberty Message Center Enhancements

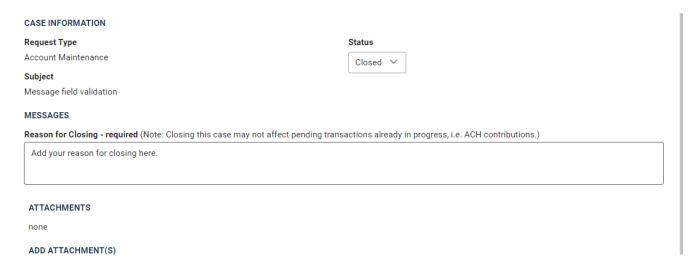


Since the release of the Liberty Message Center earlier this year, we have continued to enhance the feature and incorporate your feedback. The Liberty Message Center allows you and your teams to submit requests and forms directly <u>and securely</u> to your Axos Client Service Advocates. This feature provides immediate visibility into your requests and shows your teams the status of that request. Message Center also offers direct communication on a request to your AAS Service team, so you can respond to requests for additional information within Liberty. In addition, the Message Center can be permissioned accessible to any user in your office.

Most recently, we added the Pending Customer Response "red bubble" in the menu, letting users know the number of cases that require their attention:



Also released is the ability to close a case. Simply change the Status to "Closed" and add the Reason for Closing the case.



As always, if you have any questions, please contact your Axos Client Service Advocate.

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