

July Statement Message



If you would like to include a message to your clients on your July 2021 statements, please send your customized message to your Client Service Advocate by Friday, August 6th. If you already have a recurring statement message, that message will continue unless we receive new instructions from you.

Statement messages can be up to 33 lines long, with 74 characters per line and should be formatted with a line between paragraphs (bullet point indentations and special characters are not available). The format for statement messages should not include special fonts, italics, or bold characters.

If you have a statement insert, please notify your Client Service Advocate by August 6th. Three-page inserts will be accommodated, but inserts with more than three pages may delay your statement mailing.

In early August, investors will receive E*TRADE Advisor Services' final statement in typical format covering July 1 – July 31. (Note: RIAs will review this statement in early August per usual procedures.) For the August statement and beyond, investors will receive ongoing monthly statements from Axos Advisor Services. (Note: RIAs will not be reviewing these prior to distribution.)

The Axos Advisor Services statement will have a new format akin to a traditional brokerage statement reflecting holdings and transactions and being sent to all account holders monthly. For a sample copy of the new statement, please contact your Client Service Advocate.

Additional information that your clients are accustomed to seeing in their statement will be available in a new, optional Supplemental Report from Axos Advisor Services. All statements will continue to carry any customized branding options that you have in place today.

As always, please contact your Client Service Advocate with any questions.